

FACSIMILE COVER LETTER

| | | |
|------------|--------------|--------------------|
| FAX | Date & Time: | 02-19-2026 2:33 PM |
| | Deliver To: | 19725329272 |
| | Fax Number: | 19725329272 |
| | From: | |
| | Phone: | |
| | Regarding: | |

IMPORTANT: This facsimile transmission contains confidential information, some or all of which may be protected health information as defined by the federal Health Insurance Portability & Accountability Act (HIPAA) Privacy Rule. This transmission is intended for the exclusive use of the individual or entity to whom it is addressed and may contain information that is proprietary, privileged, confidential and/or exempt from disclosure under applicable law. If you are not the intended recipient (or an employee or agent responsible for delivering this facsimile transmission to the intended recipient), you are hereby notified that any disclosure, dissemination, distribution or copying of this information is strictly prohibited and may be subject to legal restriction or sanction. Please notify the sender by telephone (number listed above) to arrange the return or destruction of the information and all copies.

Confidential

ATTENTION: PRACTICE/OFFICE MANAGERS

Availility Access Needed for TRICARE Patients Referrals and Authorizations – Fax Being Decommissioned On 2/27/2026

We will soon be decommissioning our referral and authorization fax line (877-429-6776). To ensure care for your TRICARE patients, you will need to join our provider portal on Availility to submit referral and authorization requests using the online referral management system.

Don't have an Availility account? Get started in two easy steps:

1. Register – Visit Availility to create your free account, enroll in training, and find other helpful resources. Need help registering? Use the guide found under the Provider drop down menu on <https://tricare.triwest.com>. Look for the “Secure Portal” page.
2. Complete recommended training courses on Availility under “Help and Training” in the upper right corner. There are a variety of training types to fit your schedule.

If you need additional assistance with registration, please call Availility Client Services at 1-800-AVAILITY (282-4548) Monday through Friday, 8 a.m. – 8 p.m. Eastern Time.

Confidential

****This PDF is for testing purposes only. Please ignore it. It will be deleted shortly.****

TEST DOCUMENT

TEST DOCUMENT

TEST DOCUMENT