

FACSIMILE COVER LETTER

FAX	Date & Time:	02-19-2026 2:33 PM
	Deliver To:	19725329272
	Fax Number:	19725329272
	From:	
	Phone:	
	Regarding:	

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ATTENTION: PRACTICE/OFFICE MANAGERS

Availity Access Needed for TRICARE Patients Referrals and Authorizations – Fax Being Decommissioned On 2/27/2026

We will soon be decommissioning our referral and authorization fax line (877-429-6776). To ensure care for your TRICARE patients, you will need to join our provider portal on Availity to submit referral and authorization requests using the online referral management system.

Don't have an Availity account? Get started in two easy steps:

1. Register – Visit Availity to create your free account, enroll in training, and find other helpful resources. Need help registering? Use the guide found under the Provider drop down menu on <https://tricare.triwest.com>. Look for the “Secure Portal” page.
2. Complete recommended training courses on Availity under “Help and Training” in the upper right corner. There are a variety of training types to fit your schedule.

If you need additional assistance with registration, please call Availity Client Services at 1-800-AVAILITY (282-4548) Monday through Friday, 8 a.m. – 8 p.m. Eastern Time.

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