

**FAX COVER SHEET**

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**TO**

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**COMPANY**

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**FAX NUMBER** 19725329272

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**FROM** Patrick Hoell

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**DATE** 2026-01-13 20:16:24 GMT

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**RE** RE: Action Required: Verify Your Email Address

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**COVER MESSAGE**

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Normally I would help, but when I try to login, or reset my password as the account owner, I get:

An error has occurred processing your request. Please refresh the page and try again.

**From:** Cindy Liu <cindy.liu@trianabio.com>

**Sent:** Tuesday, January 13, 2026 3:15 PM

**To:** eFax <help@mail.efax.com>; 19725329272@efaxsend.com

**Cc:** Patrick Hoell <patrick.hoell@trianabio.com>

**Subject:** RE: Action Required: Verify Your Email Address

Hi, Efax team,

I received the verification email from Efax, but when I click on the link below, it shows "unable to verify your email".

Would you please help with this issue?



## Unable to Verify Your Email



We were unable to verify your email address.  
Login to your account to resend a new verification link.

LOGIN

Thanks,

Cindy

**From:** eFax <[help@mail.efax.com](mailto:help@mail.efax.com)>

**Sent:** Monday, January 12, 2026 3:29 PM

**To:** Cindy Liu <[cindy.liu@trianabio.com](mailto:cindy.liu@trianabio.com)>

**Subject:** Action Required: Verify Your Email Address

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Thanks for choosing eFax! In order to send faxes, please verify your email address for fax number 17817070461 by clicking the link below.

**Verify My Email**

You may also copy the following URL into your browser address bar:

[https://www.efax.com/myaccount/emailVerification?  
id=1530871&token=43A8IB3EEY07ZMT14INBSIL6D2V1TA0K9VTTZGMN9PLAL06XJTN3  
RLFI66ABM4YNUU1Z2FPE89MDJS4WWI4KWF2F135LKKB4JN9OGVBR39GADJF3OEW  
IK03WX6LN00IR](https://www.efax.com/myaccount/emailVerification?id=1530871&token=43A8IB3EEY07ZMT14INBSIL6D2V1TA0K9VTTZGMN9PLAL06XJTN3RLFI66ABM4YNUU1Z2FPE89MDJS4WWI4KWF2F135LKKB4JN9OGVBR39GADJF3OEWIK03WX6LN00IR)

**Note:** You can currently receive faxes with your eFax number, but you cannot send faxes until your email address is verified.

We look forward to serving you!

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Sincerely,  
The eFax Team

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