

FAX COVER SHEET

TO

COMPANY

FAX NUMBER 19725329272

FROM Patrick Hoell

DATE 2026-01-13 20:16:24 GMT

RE RE: Action Required: Verify Your Email Address

COVER MESSAGE

Normally I would help, but when I try to login, or reset my password as the account owner, I get:

An error has occurred processing your request. Please refresh the page and try again.

From: Cindy Liu <cindy.liu@trianabio.com>

Sent: Tuesday, January 13, 2026 3:15 PM

To: eFax <help@mail.efax.com>; 19725329272@efaxsend.com

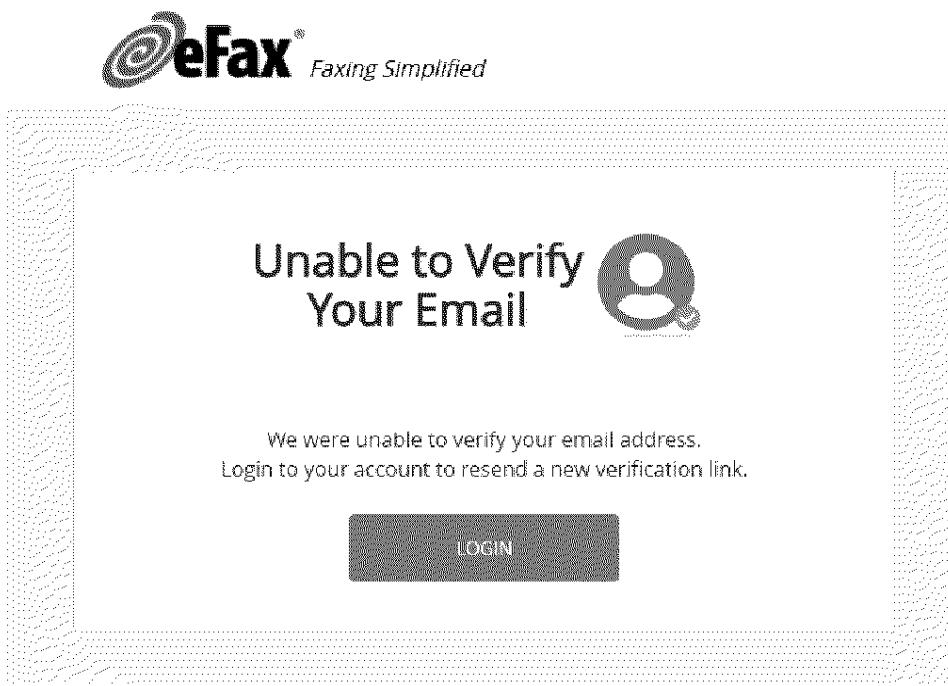
Cc: Patrick Hoell <patrick.hoell@trianabio.com>

Subject: RE: Action Required: Verify Your Email Address

Hi, Efax team,

I received the verification email from Efax, but when I click on the link below, it shows "unable to verify your email".

Would you please help with this issue?



Thanks,

Cindy

From: eFax <help@mail.efax.com>

Sent: Monday, January 12, 2026 3:29 PM

To: Cindy Liu <cindy.liu@trianabio.com>

Subject: Action Required: Verify Your Email Address

Thanks for choosing eFax! In order to send faxes, please verify your email address for fax number 17817070461 by clicking the link below.

[Verify My Email](#)

You may also copy the following URL into your browser address bar:

<https://www.efax.com/myaccount/emailVerification?>

<https://www.efax.com/myaccount/emailVerification?id=1530871&token=43A8IB3EEY07ZMT14INBSIL6D2V1TA0K9VTTZGMN9PLAL06XJTN3RLFI66ABM4YNUU1Z2FPE89MDJS4WWI4KWF2F135LKKB4JN9OGVBR39GADJF30EWIK03WX6LN00IR>

Note: You can currently receive faxes with your eFax number, but you cannot send faxes until your email address is verified.

We look forward to serving you!

Sincerely,
The eFax Team

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