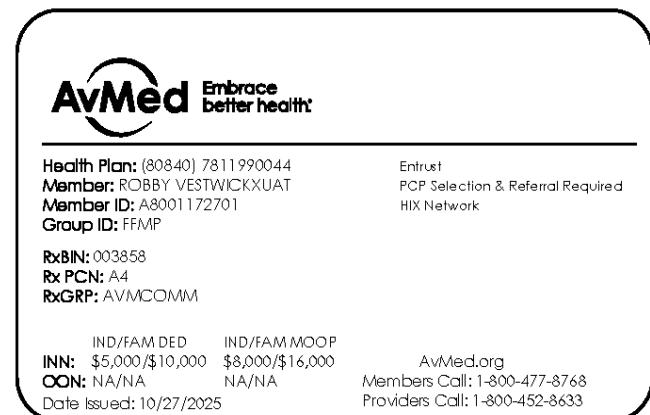


Thank you for Choosing Optima Health! The temporary member ID Card for dd is attached. Please remember, that when accessing medical services to always use providers within the Optima Health Network. Please contact Member Services or use our Find a Doctor Search tool to ensure that you receive care from a network provider.



Digital ID Card



For Members

- Benefits are available through participating providers in the AvMed HIX Network.
- Co-payments and other applicable charges are due at the time of service.
- AvMed Member Engagement: 1-800-477-8768 (Monday-Friday 8am-8pm and Saturday 9am-1pm) or visit www.avmed.org (TTY-711)
- Pharmacy After Hours: 1-800-477-8768
- AvMed Nurse on Call: 1-888-866-5432 (24 hours/7 Days a week)

For Providers

- This card does not guarantee coverage. For eligibility, benefits verification and pre-authorization of services, call 1-800-452-8633 or visit www.avmed.org.
- For admissions, call 1-888-372-8633.
- AvMed may utilize PHCS for covered services.
- Send medical claims to: AvMed, P.O. Box 569000, Miami, FL 33256-9000
- Pharmacy Help Desk: 1-800-922-1557

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