

Scan to Computer Setup

Model Name: HP OfficeJet Pro 8130e series

Before You Begin

Check your printer and computer and make sure:

- * The computer is turned on.
- * The computer and the printer are properly set up on the same network.
- * If connecting using Wi-Fi, the Wi-Fi network and Wi-Fi router are working properly.

Note: This feature is not available for macOS. To scan with macOS, use the HP Smart app (available at hpsmart.com/download).

Install the Required HP Software

1. On a Windows computer, visit <https://www.hp.com/hpscan> and download "HP Universal Scan Software".
2. Follow the on-screen instructions to finish installing the software on your computer. You should see that "HP Scan Assistant and HP Scan" has been installed on your computer.

Solving Problems

If you are unable to scan to your computer, complete the following steps:

1. Check the information provided in the "Before You Begin" section above.
2. Make sure that the HP scanning software has been installed on your computer
 - a. From the "Start" menu, look for a folder named "HP".
 - b. If you cannot find this folder or its contents, complete the "Install the Required HP Software" instructions shown above again.
3. Make sure the scan to computer feature has been enabled in the HP scanning software.
 - a. From the "Start" menu, look for a folder named "HP", and then select "HP Scan Assistant".
 - b. If you have multiple devices installed, select the printer you want to enable. The software will open on your computer.
- C. Select "Scan", select "Manage Scan to Computer", and then make sure the feature is enabled. If the feature is not enabled, select "Enable".