

20% DISCOUNT CARE APPLICATION

The California Alternate Rates for Energy (CARE) program* offers eligible SoCalGas customers a 20% discount on their monthly natural gas bill. The discount will be applied to the monthly bill following the date that the application is approved by SoCalGas.

Please submit a completed application by using one of the methods listed below:

- 1) Visit myaccount.socalgas.com or socalgas.com/CARE. Your request will be processed promptly.
- 2) Call 1-866-766-3442 anytime, 24 hours a day. Please have your account number ready.
- 3) Return the completed and signed form by mail or fax to (213) 244-4665.

There are TWO ways to qualify:

Public Assistance Programs

If you or another person in your household participates in any of these programs:

Medi-Cal/Medicaid
Medi-Cal for Families A&B
Women, Infants & Children (WIC)
CalWORKs (TANF)¹ or Tribal TANF
Head Start Income Eligible (tribal only)
Bureau of Indian Affairs General Assistance
CalFresh (food stamps)
National School Lunch Program (NSLP)
Low Income Home Energy Assistance Program
Supplemental Security Income

¹Includes Welfare-To-Work



Maximum household income

effective June 1, 2025 to May 31, 2026



Number of
persons in
household

1-2	\$42,300
3	\$53,300
4	\$64,300
5	\$75,300
6	\$86,300
7	\$97,300
8	\$108,300



Total
annual
income*

Each additional person +\$11,000

*Current household income from all sources before deductions.

Conditions for participation:

- 1) You must meet the qualification requirements in one of the tables above.
- 2) The natural gas bill must be in your name and the address must be your primary address.
- 3) You must not be claimed as a dependent on another person's income tax return other than your spouse.
- 4) You must recertify your application when requested.
- 5) You must notify SoCalGas within 30 days if you no longer qualify.
- 6) You may be asked to verify your eligibility for CARE.

Other programs* and services you may qualify for:



Help for your home

Energy-saving home improvements from authorized local contractors at no cost.

**Energy Savings
Assistance Program***

socalgas.com/improvements
1-800-331-7593

Help for medical needs



Medical Baseline Allowance Program offers additional natural gas at the lowest baseline rate for those with qualifying medical conditions.

socalgas.com/Medical 1-866-431-3517

Help with your bill

Low Income Home Energy Assistance
Utility bill assistance and weatherization services.
1-866-675-6623

Arrearage Management Plan
Past due bill forgiveness for qualified customers
socalgas.com/Forgiveness 1-800-427-2200

Help with your phone



California Lifeline
Discounted telephone services for eligible customers.
californialifeline.com

English: 1-800-427-2200
廣東話: 1-800-427-1420
FAX: (213) 244-4665

한국어: 1-800-427-0471
Español: 1-800-342-4545
Hearing Impaired (TDD/TTY): 1-800-252-0259 (available in English and Spanish only)

中文: 1-800-427-1429
Việt: 1-800-427-0478



SoCalGas.

socalgas.com

1 (800) 427-2200

Glad to be of service*