

20% DISCOUNT CARE APPLICATION

The California Alternate Rates for Energy (CARE) program* offers eligible SoCalGas customers a 20% discount on their monthly natural gas bill. The discount will be applied to the monthly bill following the date that the application is approved by SoCalGas.

Please submit a completed application by using one of the methods listed below:

- 1) Visit myaccount.socalgas.com or socalgas.com/CARE. Your request will be processed promptly.
- 2) Call 1-866-716-4465 anytime, 24 hours a day. Please have your account number ready.
- 3) Return the completed and signed form by mail or fax to (213) 244-4665.

There are TWO ways to qualify:

Public Assistance Programs

If you or another person in your household participates in any of these programs:

- Medi-Cal/Medicaid
- Medi-Cal for Families A&B
- Women, Infants & Children (WIC)
- CalWORKs (TANF)¹ or Tribal TANF
- Head Start Income Eligible (tribal only)
- Bureau of Indian Affairs General Assistance
- CalFresh (food stamps)
- National School Lunch Program (NSLP)
- Low Income Home Energy Assistance Program
- Supplemental Security Income

¹Includes Welfare To-Work

← OR →

Maximum household income

effective June 1, 2025 to May 31, 2026

	1-2	\$42,300
	3	\$52,300
	4	\$64,300
	5	\$75,300
	6	\$86,300
	7	\$97,300
	8	\$108,300

Number of persons in household Total annual income*

Each additional person +\$11,000

*Current household income from all sources before deductions.

Conditions for participation:

- 1) You must meet the qualification requirements in one of the tables above.
- 2) The natural gas bill must be in your name and the address must be your primary address.
- 3) You must not be claimed as a dependent on another person's income tax return other than your spouse.
- 4) You must recertify your application when requested.
- 5) You must notify SoCalGas within 30 days if you no longer qualify.
- 6) You may be asked to verify your eligibility for CARE.

Other programs* and services you may qualify for:



Help for your home

Energy saving home improvements from authorized local contractors at no cost.

Energy Savings Assistance Program

socalgas.com/Improvements
1-800-331-7593

Help for medical needs



Medical Baseline Allowance Program offers additional natural gas at the lowest baseline rate for those with qualifying medical conditions.

socalgas.com/Medical 1-866-431-3517

Help with your bill

Low Income Home Energy Assistance
Utility bill assistance and weatherization services.
1-866-675-6623

Arrearage Management Plan
Past due bill forgiveness for qualified customers
socalgas.com/Forgiveness 1-800-427-2200

Help with your phone

California Lifeline
Discounted telephone services for eligible customers.
californialifeline.com

English: 1-800-427-2200

廣東話: 1-800-427-1420

FAX: (213) 244-4665

한국어: 1-800-427-0471

Español: 1-800-342-4545

Hearing Impaired (TDD/TTY): 1-800-252-0259 (available in English and Spanish only)

中文: 1-800-427-1429

Việt: 1-800-427-0478



SoCalGas

socalgas.com

1 (800) 427-2200

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